In conformity with the Governor’s Executive Order N-29-20 dated March 17, 2020 and due to concerns over COVID-19, the Citizens Advisory Council will meet via Webex. Members of the public will be able to view the live meeting by visiting – http://lax.to/caclive.

Public Comments:
To provide verbal comments, members of the public may call (213) 306-3065. Please use Meeting ID: 133918 1572; followed by a #.

To submit written public comment, please visit – http://lax.to/CACComments.

CALL TO ORDER – CHAIRMAN JASON PRICE

APPROVAL OF MINUTES OF March 2, 2021

I. STAFF REPORTS
   A. VNY Airport Manager
   B. VNY Chief of Airport Operations
   C. VNY Director of Public and Community Relations
   D. VNY Environmental Programs Group
   E. VNY Officer-in-Charge, Airport Police

II. BOAC Agenda Items Concerning VNY

III. NEW BUSINESS
    A. 2021 Aviation Noise & Emissions Symposium – Presentation, Marykate Harris

IV. OLD BUSINESS

V. PUBLIC COMMENT PERIOD

VI. REPORT FROM THE CHAIR

VII. REPORT FROM THE WORKING GROUPS
    A. Membership – Cindy Goodfellow, Chairperson

VIII. EMERGENCY ITEMS SINCE POSTING OF AGENDA

IX. ADVISORY COUNCIL MEMBERS’ COMMENTS

X. ADJOURNMENT

NEXT MEETING: May 4, 2021

‘Continued on next page’
As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities. Alternative formats in large print, braille, audio, and other formats (if possible), will be provided upon request.

Sign Language Interpreters, Communication Access Real-Time Transcription, Assistive Listening Devices, or other auxiliary aids and/or services may be provided upon request. To ensure availability, you are advised to make your request at least 72 hours prior to the meeting you wish to attend. Due to difficulties in securing Sign Language Interpreters, five or more business days’ notice is strongly recommended. For additional information, please contact: LAWA’s Coordinator for Disability Services at (424) 646-5005 or via California Relay Service at 711.

**Telecommunication Relay Services**

Telephone communication is one of the most important forms of communication in society today. Due to advancements in technology, telephone devices have evolved with new services and capabilities. Individuals who are deaf and hard of hearing, and individuals with a speech disability are following these trends and are rapidly migrating to more advanced telecommunications methods, both for peer-to-peer and third-party telecommunications relay service (TRS) communications.

Telecommunications Relay Service is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, Puerto Rico and the U.S. territories for local and/or long distance calls. TRS providers - generally telephone companies - are compensated for the costs of providing TRS from either a state or a federal fund. There is no cost to the TRS user.

What forms of TRS are available? There are several forms of TRS, depending on the particular needs of the user and the equipment available: TRS includes: Text to Voice TTY-Based TRS; Speech-to-Speech Relay Service; Shared Non-English Language Relay Service; Captioned Telephone Relay Service; Internet Protocol Relay Service; and Video Relay Service. Please visit this site for detail descriptions, [https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs](https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs).

Don't hang up! Some people hang up on TRS calls because they think the CA is a telemarketer. If you hear, "Hello. This is the relay service .. ." when you pick up the phone, please don't hang up! You are about to talk, through a TRS provider, to a person who is deaf, hard-of-hearing, or has a speech disability.

For more information about FCC programs to promote access to telecommunications services for people with disabilities, visit the FCC's Disability Rights Office website.

**SE OFRECE UN SERVICIO DE TRADUCCION AL ESPANOL EN TODAS LAS REUNIONES DEL CONSEJO MUNICIPAL.**

For additional information, please contact Van Nuys Airport Public and Community Relations (818) 442-6526.

Each public speaker will have three minutes per agenda item to politely address the VNY CAC with a five-minute cumulative total to speak on all agenda items. The Presiding Officer shall, however, exercise discretion to determine whether such period of time should be reduced or extended based upon such factors as the length of the agenda or substance of the agenda items, the number of public comment speaker card submitted, the need for the VNY CAC to conclude its business as expeditiously as is practicable, and whether the VNY CAC is at risk of losing a quorum, among other factors.